

INTERNATIONAL
STANDARD

ISO
39001

First edition
2012-10-01

**Road traffic safety (RTS) management
systems — Requirements with guidance
for use**

*Systèmes de management de la sécurité routière — Exigences et
recommandations de bonnes pratiques*



Reference number
ISO 39001:2012(E)

© ISO 2012



COPYRIGHT PROTECTED DOCUMENT

© ISO 2012

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
Case postale 56 • CH-1211 Geneva 20
Tel. + 41 22 749 01 11
Fax + 41 22 749 09 47
E-mail copyright@iso.org
Web www.iso.org

Published in Switzerland

Contents

	Page
Foreword	iv
Introduction.....	v
1 Scope.....	1
2 Normative references.....	1
3 Terms and definitions	2
4 Context of the organization.....	7
4.1 Understanding of the organization and its context	7
4.2 Understanding the needs and expectations of interested parties	7
4.3 Determining the scope of the RTS management system.....	7
4.4 RTS management system.....	8
5 Leadership	8
5.1 Leadership and commitment	8
5.2 Policy	9
5.3 Organizational roles, responsibilities and authorities	9
6 Planning	9
6.1 General	9
6.2 Actions to address risks and opportunities	9
6.3 RTS performance factors.....	10
6.4 RTS objectives and planning to achieve them	11
7 Support.....	12
7.1 Coordination	12
7.2 Resources	12
7.3 Competence	12
7.4 Awareness	12
7.5 Communication	12
7.6 Documented information	13
7.6.1 General	13
7.6.2 Creating and updating	13
7.6.3 Control of documented Information	13
8 Operation.....	14
8.1 Operational planning and control	14
8.2 Emergency preparedness and response	14
9 Performance evaluation.....	14
9.1 Monitoring, measurement, analysis and evaluation	14
9.2 Road traffic crash and other road traffic incident investigation	15
9.3 Internal audit	15
9.4 Management review	15
10 Improvement	16
10.1 Nonconformity and corrective action	16
10.2 Continual improvement	17
Annex A (informative) Guidance on the use of this International Standard	18
Annex B (informative) International work relating to road traffic safety management frameworks	29
Annex C (informative) Correspondence between ISO 39001:2012, ISO 9001:2008 and ISO 14001:2004	33
Bibliography.....	37